

General Suspension Concepts & Suspension of Institutions

Suspension Overview

• General concepts

Institutions

Homes

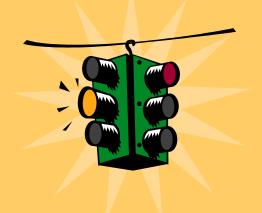


General Concepts

- What is suspension?
- Why suspend?
- Who suspends, who is suspended?
- How long does suspension last?
- What are the appeal rights?

What is Suspension?

• "The temporary ineligibility of institutions and homes to participate in the program, including program payments"



In other words:

- The program agreement has not been formally terminated
- The institution or day care home may not participate in the program during the suspension period
- No claims are paid
- Suspension is in effect until SD is corrected

 The Institution may continue to operate at its own risk during suspension



Suspension ≠ Termination/DQ

Suspension is:

- Temporary
- Only for 2 kinds of serious deficiencies
- No corrective action if based on an imminent
 H/S threat

Suspension ≠ Disallowance of Invalid Claims

• Disallowance of invalid claims is <u>mandatory</u>

• Suspension is optional (for F/F claims)

- Under suspension:
 - Institution or home is temporarily off the program
 - No claims are paid

Key Concept!

• Suspension is part of the SD process



Why Suspend?

- Imminent threat to health or safety
 - Mandatory
 - Institutions and homes
- Submission of false or fraudulent claim
 - Optional
 - Institutions only

What is an Imminent Threat to Health or Safety?

Very serious in nature

Violations that could lead to license revocation

What Does CACFP/SO Do?

- Depends on who finds the problem
 - Health or licensing authority
 - CACFP SA or sponsor



Health/Licensing Authority Finds the Problem

Immediately suspend

No need to wait for license revocation

CACFP/SO Finds the Problem

• Immediately inform health/licensing authority

• Usually suspend (based on recommendation of health/licensing authority)

• Don't have to wait for <u>formal</u> recommendation

Suspension for False or Fraudulent Claims

• Applies only to institutions

Optional



Who Suspends? Who Gets Suspended?

• State agencies suspend institutions

FNS may suspend institutions

• <u>Sponsors</u> suspend <u>homes</u>
(Imminent H/S threat only)

How Long Does Suspension Last?

• 120 days for F/F claim submission

• No time limit for an imminent H/S threat

What Are the Appeal Rights?

- Before suspension
 - No appeal for imminent H/S threats
 - "Suspension review" for F/F claims



Appealing Suspension For Imminent H/S Threats

• Appeal occurs after suspension

• If overturned, may claim meals/admin costs incurred during suspension

Appealing Suspension For F/F Claims

- Institutions may appeal proposed suspension
 - Suspension Review
 - Limits review to only written documentation

- Institutions may appeal suspension
 - Through regular appeal procedures
 - Suspension review

Suspending Institutions

Suspension for F/F claims

• Institution appeals of suspension

F/F Claims – Combined Notice, Serious Deficiency

1. SA sends a combined notice:

- ➤ Identifies F/F claim as a serious deficiency
- Identifies Responsible principals/individuals
- > Outlines CA required and gives deadline

F/F Claims – Combined Notice, Proposing Suspension

- Combined notice also proposes to suspend:
 - Identifies F/F claim as a SD
 - Identifies RP/RIs
 - Proposes to suspend participation
 - Procedures for suspension review

F/F Claims – Combined Notice, Claim Denial

SA denies the invalid portion of claim

• SA informs how to request appeal of claim denial

F/F Claims – One or More Notices?

- SA may send multiple notices:
 - SD Notice
 - Claim Denial Notice, and
 - Proposed Suspension Notice

OR

- SA may send combined notice:
 - SD can't be appealed
 - Claim denial may be appealed
 - Institution can request Suspension Review

F/F Claims – Tracking & Suspension Review

2. SA sends copies of notices to FNSRO & updates SA list

3. Institution requests suspension review & appeals claim denial

4. Suspension review is held

F/F Claims – Suspension Review Decision

5. SA wins suspension review and sends a suspension notice

6. Institution appeals suspension

7. CA not taken; SA issues notice of proposed termination / DQ

F/F Claims -- Appeal

8. Institution appeals proposed termination / disqualification and

RP/RIs appeal proposed disqualifications

F/F Claims – Appeal Decision

- 9. SA is upheld!
 - Sends termination/DQ notice
 - Agreement is terminated (suspension ends)
 - Institution & RP/RIs disqualified, and will be placed on National Disqualified List

F/F Claims – When the SA Loses the Appeal

SA would inform that:

- Suspension ended on date of hearing decision
- Sponsor's agreement is <u>not</u> terminated
- Responsible individuals are not disqualified
- Sponsor will be paid for eligible meals while suspended

F/F Claims – Tracking (Again)!

10. SA updates SA list; Informs FNSRO



F/F Claims – Key Points

#1 Only Institutions may be suspended for F/F Claim submission!

- #2 Suspension is part of SD process:
 - Send 3 Notices (SD, Proposed Suspension, Claim Denial) together or combined Notice

F/F Claims – Key Points (Con't)

#3 Suspension is optional

- #4 Institutions have 2 opportunities to appeal:
 - <u>Before</u> suspension -- <u>Suspension Review</u>
 - After suspension -- regular appeal process

Suspension Review

• Occurs before actual suspension

• Limited review of written documentation (Complete notices are critical!)

Short timeframes

Suspension Review Timeline

Day 0 -- Receipt of Proposed Suspension Notice

Day 10 -- Deadline to request Suspension Review & submit written opposition

Day 20 -- Deadline for Suspension Review Official to render decision

Suspension Review Official

- Qualifications:
 - Independent
 - Impartial



- Some Examples:
 - State employees not connected to CACFP
 - Attorneys for State
 - State appeals hearing officials

Suspension Review Official's Duties

 Notifies SA that institution requested suspension review

Considers documentation and renders a decision

Notifies SA and institution of decision

Suspension Review – Key Points

#1 Only for Institutions proposed to be suspended for F/F claim submission

#2 Provides independent review to ensure that evidence supports the suspension

#3 Suspension Review Official must be independent and impartial



Suspension of Providers

Overview

• The suspension process

Only for imminent threat to health or safety



Two Scenarios:

Process depends on who discovers the problem ---

Health or licensing authority

- Sponsor



Scenario 1: H/L Authority Discovers Problem

- 1. Sponsor sends suspension notice to provider:
- Identifies SD
- Suspends home
- Proposes termination for cause
- Proposes disqualification
- Tells how to appeal
- Copy to SA

Steps in the Process: Provider Appeals Suspension

- 2. Provider appeals all adverse actions
 - Suspension
 - Proposed termination for cause
 - Proposed disqualification

3. The appeal is held

Steps in Process: If Sponsor Wins

4(a). Send termination/disqualification notice

- Agreement is terminated for cause
- Provider is disqualified and will be placed on National Disqualified List

Steps in Process: If Sponsor Loses

4(b). Inform provider that:

- Suspension is ended
- Agreement not terminated
- Provider not disqualified
- Will be paid for eligible meals served

Steps in Process: Tracking

5. Sponsor sends SA copy of notice

6. If disqualified, SA adds home to SA list and informs FNS RO

Key Points

- Suspension of homes only for imminent H/S threat
- Sponsor must act immediately
 - Suspend immediately if cited by H/L authority
 - Notify H/L authority and then act consistently with recommendation (usually suspend)
- Providers may appeal suspension

Final Thoughts

- Suspension is complex but worth the effort
- Provide training and guidance to your sponsors
- FNS will provide guidance as needed

